



News
from
America's Real
Hometown

City of Cassville
300 Main Street
Cassville, MO 65625
417-847-4441

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Maintaining service to our customers

On March 25 City Hall adopted a policy of employees only within the building. While the public is not allowed access to the building, we have made every effort to keep business running as smoothly as possible. If you need:

UTILITY SERVICE

-) To establish Service you may download the Utility Account Set up Form and view the Billing Policy by going to www.cityofcassville.com—departments-City Hall-Utilities. You will need to complete the form, return it along with your deposit then contact the billing clerk by calling 417-847-4441. Forms may be placed in the either of the drop boxes, or emailed to jprivett@cityofcassville.com
-) To pay bills go to the website (listed above) and under I Want To select Pay For-select Utility *NOTE: The first time you log on you will be asked to choose a municipality and get started. Make sure you change the State to MISSOURI then select City of Cassville. You will only be asked to do this the first time.* Once you are logged on you will enter your account number, select your account and then under amount due click

Pay Now. Please be advised, paying with credit/debit cards does incur a 2% service fee. As always, payments may be left in either of the two outside drop boxes. While City Hall is closed to the public, you may also make payments by phone. The 2% credit/debit card fee does apply to payments made over the phone.

-) Trash service and recycle pick up is still on the regular schedule. Due to the increased volume of trash, at this time bulk waste and large item programs are suspended.

SPRING CLEANUP

-) The spring clean up, which is normally held in May, has been postponed, hopefully to June. Watch the City of Cassville Facebook page and the local papers to be notified of the date once it has been scheduled.

MUNICIPAL COURT

-) Court dates have been suspended at this time. Cases will be rescheduled and letters will be mailed notifying everyone of new court dates. It is imperative that the court clerk has your correct mailing address so you may receive these notices. You

can also go to Case.net, courts.mo.gov and look up case information.

-) To pay a court fine you may do so by calling the court clerk, or by going to the cityofcassville.com. -under I want to—pay for-municipal court ticket. Please note you will need to know your case number.

POLICE DEPARTMENT

While the Police Department continues to work their normal shifts, we are advising people to please call 847-3121 if you need any services related to making a police report, or to have an officer contact you. Please call 911 if you have an emergency.

Officers are still responding to calls when necessary, and are following guidelines of wearing masks and gloves. Where possible the six-foot rule is followed.

At this time the Cassville Police Department is not offering fingerprinting services to the general public.

PUBLIC WORKS

The Public Works Department is continuing to provide service on their regular schedule. In order to insure adequate staffing, employees are working rotating shifts.